PHARMACISTS MANITOBA CONFERENCE
APRIL 17th – 19th, 2020
AIRPORT HILTON

REGISTER ONLINE TODAY!

WWW.PHARMACISTSMB.CA

ACCREDIATION PENDING

PHARMACISTS MANITOBA CONFERENCE
FRIDAY APRIL 17TH

6:00 pm

PHARMACISTS MANITOBA AWARDS DINNER AT THE ASSINIBOINE PARK PAVILION - INVITATION ONLY

Bowl of Hygeia Award	Kim Bright
The Pharmacists Manitoba Award of Merit	Sharon Smith
The Ruban Insurance Friend of Pharmacy Award	Oumad Khalek
The Blando Group Patient Choice Award	Mark Bautista
The Ozturk Pharmacy Business Leadership Award	Darren Murphy

7:30 pm

WELCOME RECEPTION AT ASSINIBOINE PARK PAVILION

Sponsored by

SHOPPERS DRUG MART

Loblaw pharmacy

PHARMACISTS MANITOBA CONFERENCE
SATURDAY APRIL 18TH

WINNIPEG AIRPORT HILTON

8:00 am **EXHIBITORS CONTINENTAL BREAKFAST**

8:30 am **SESSION A**

NON-PHARMACOLOGICAL TREATMENTS IN CHRONIC NON-CANCER PAIN

Chronic non-cancer pain affects approximately 20% of adults in Canada. The opioid crisis has resulted in a pressing need for alternative therapies and complementary multi-modal care. CADTH has reviewed the current evidence, and its quality, for numerous non-pharmacological therapies. This presentation will provide an overview of evidence findings and key messages for a variety of non-pharmacological interventions, including: acupuncture, mindfulness, manual therapy, CBT, and multi-disciplinary programs.

Jill Sutherland, RTT, MHS, Manitoba Liaison Officer, CADTH
Ms. Jill Sutherland is the Manitoba Liaison Officer for CADTH, the Canadian Agency for Drugs and Technology in Health. Her clinical background is radiation therapy and she holds a Masters in Health Studies. Jill spent many years working clinically and has experience in education, professional development, primary care and program management. She has been active in research and has an interest in supporting evidence-informed decision making.

PHYSIO AND PAIN CONTROL, WHAT IS OUR ROLE?

Physiotherapist role in the non pharmacological forms of pain relief for both acute and chronic pain. We will explore the role of education, manual therapy/manipulation, and acupuncture in pain relief.

Joanne Carswell, BPE BMR-PT MClSc FCAMPT, Vista Place Physiotherapy, Examiner of the National Orthopaedic Division, Instructor College of Rehabilitation Sciences, University of Manitoba
Joanne is the owner of Vista Place Physiotherapy and Sports Injury Centre has been practicing there since 1991. She is an examiner and instructor for the National Physiotherapy Orthopaedic Division and a sessional instructor for the University of Manitoba Masters of Physiotherapy at College of Rehabilitation Sciences. Prior to receiving her Bachelor of Medical Rehabilitation, Joanne completed her Bachelor of Physical Education. In 2011, she completed her Masters in Clinical Science with her poster presentation looking at screening tools to assess for injury risk in athletes. Joanne has a keen interest in wellness and facilitating this in her clients through the use of education, exercise, manual therapy/manipulation, dry needling and acupuncture.

FILLING PHYSICAL ACTIVITY PRESCRIPTIONS: HOW PHARMACISTS CAN SUPPORT & PROMOTE CLIENT PHYSICAL ACTIVITY

During this section of this session, delegates will:
1) Learn about the physiological, social, and mental health benefits of physical activity.
2) Identify community supports, programs, and online resources that are free or low cost to support and promote physical activity.
3) Identify exercise professionals with the skills and training to support individuals living with a chronic disease.

Jacqueline Hay MSc, CSEP Clinical Exercise Physiologist & Instructor Examiner
Jacqueline is a Canadian Society for Exercise Physiology (CSEP) Clinical Exercise Physiologist and Ph.D. student in the Applied Health Sciences program at the University of Manitoba. She is motivated to share the health benefits of physical activity with those living with chronic diseases. Her leadership, academic achievement, and research potential have been recognized with a prestigious Canadian Institute of Health Research Vanier Scholarship. In the future, she intends to integrate her knowledge, experience, and research to develop effective personalized approaches to improve health.

10:30 am **EXHIBITORS REFRESHMENT BREAK**

11:00 am **SESSION B**

SO WE'VE GOT AN OPIOID PROBLEM…NOW WHAT?

The opioid crisis has affected thousands of families across Canada, crossing all demographic and socioeconomic categories. This presentation will cover some harm reduction, treatment and prevention strategies to better equip pharmacists for their role in mitigating the crisis.

Nicole Nakatsu, B.Sc. (Pharm), Clinical Resource Pharmacist, Family Medicine, WRHA
Nicole Nakatsu is a Clinical Resource Pharmacist for the WRHA. Nicole is a University of Toronto graduate and practiced community pharmacy prior to moving to Manitoba in 2006. She currently works as a hospital pharmacist and maintains a clinical practice as an extended practice pharmacist on the medicine wards at Seven Oaks General Hospital. Nicole has been heavily involved in the College of Pharmacists of Manitoba opioid agonist treatment guidelines and in the OAT 101 workshop.

Tricia Penner, B.Sc. (Pharm), Emergency Department Pharmacists, Seven Oaks General Hospital
Tricia Penner is the emergency department pharmacist at Seven Oaks General Hospital. She completed her Bachelor of Science in Pharmacy from the University of Manitoba in 2009. Tricia has maintained a clinical role in the emergency department for over 5 years and has a keen interest in toxicology and addictions medicine. Tricia has been involved with developing processes to help improve access to Take Home Naloxone Kits and harm reduction supplies for patients at SOGH emergency department.

12:00 pm **EXHIBITORS BUFFET LUNCH**

1:15 pm **SESSION C**

PHARMACISTS MANAGEMENT OF URINARY TRACT INFECTIONS - BEST PRACTICE & OPTIMAL OUTCOMES

Canadian Pharmacists Association / Sponsored by Shoppers Drug Mart & Loblaw

There is published evidence demonstrating that pharmacist assessment and management of patients with uncomplicated UTI is both safe and effective and patient's satisfaction is high with pharmacist care. This discussion will review best practices and the evidence informed therapeutic framework for pharmacists' assessment and management of patients presenting with uncomplicated UTI as a common or minor ailment. The discussion will also review the results of the RxOUTMAP study including relevant pharmacy economic data demonstrating that pharmacists can provide an effective and less costly opportunity for patients to seek care in this important area of antimicrobial stewardship.

Shelita Dattani, B.Sc. (Pharm), Pharm.D., Director, Practice Development and Knowledge Translation, Canadian Pharmacists Association
Shelita received her Bachelor of Science in Pharmacy from Northeastern University and her Doctor of Pharmacy degree from the University of North Carolina at Chapel Hill. She has worked in numerous practice settings including hospital, community, academic, and industry in the US and Canada where she has led dynamic teams towards excellence in effective and safe best medication practice. Shelita has also held teaching appointments at the University of Ottawa and has precepted students at the University of Waterloo and University of Toronto and has a passion for teaching future leaders in the profession. She has authored several articles and book chapters and has presented in various capacities at local and national conferences.

For the past three years, Shelita has provided leadership towards a national vision for evidence informed practice development to support the advancement of pharmacists practice in Canada. Within her portfolio, she is also responsible for leading the transfer and mobilization of pharmacy practice research knowledge to the pharmacy community to support practice advancement and enhance patient care. Shelita is also responsible for providing overall portfolio leadership in the professional and research streams of the national Canadian Pharmacists Conference.

Shelita maintains a part-time practice in community pharmacy and remote hospital telepharmacy. She is a member of several professional organizations and holds an active pharmacist license in the province of Ontario. Shelita has a strong interest and passion for advancement of the pharmacy profession in the provision of excellence in patient care.

2:15 pm

SESSION D

A DREAM WITHOUT A PLAN IS JUST A DREAM: A FRAMEWORK FOR A SUCCESSFUL PHARMACY SERVICE LAUNCH

Implementing a new pharmacy service requires more than a dose of clinical skills and a splash of desire. In this session, participants will learn to maximize success by implementing a ten-step framework for planning, building, and launching a new pharmacy service. Using the principles of effective project management, we will walk through how to strategically plan a launch using a framework built on key techniques of strategic project management including but not limited to schedule, cost, quality, risk and stakeholder management.

Amy Oliver, B.Sc. (Pharm), RPh, PMP, CLC, MBA(c), President Amy Oliver + Co
Amy Oliver is President of Amy Oliver + Co, a strategic healthcare consulting company. Amy is a licenced pharmacist, a globally certified project management professional, and an internationally certified leadership coach. Amy will be graduating in spring of 2020 with a dual concentration MBA in Organizational Leadership and Health Administration. She holds certificates in leadership, management, and strategy, and emotional intelligence. Amy has received awards, recognitions, and scholarships in healthcare and organizational leadership sectors and has been selected as an emerging leader and member of the prestigious 2020 Governor General Canadian Leadership Conference.

Amy has over 10 years of experience in pharmacy operations and business engagement and has coached and advised over 100 healthcare leaders and organizations. She is fiercely dedicated to improving health and equity in her community and is passionate about social sustainability and social responsibility in healthcare.

TOP 10 COMPOUNDING QUESTIONS

Phase 1 in the implementation of the NAPRA Model Standards for Pharmacy Compounding of Non-Sterile Preparations is expected by April 1, 2020. This presentation will identify the top 10 questions regarding implementation of the NAPRA model standards. Exploring commonly asked questions will provide pharmacists with information to help achieve compliance with the standards.

Kathy Hunter, B.Sc. (Pharm), Assistant Registrar Field Operations, College of Pharmacists of Manitoba
Kathy obtained her Bachelor of Science in Pharmacy at the University of Manitoba in 1995. She began her career in Northwestern Ontario with the Atikokan Pharmacy. Kathy moved back to Winnipeg in 1998 and continued her pharmacy career in community pharmacy. Kathy worked as a community pharmacist until joining the College of Pharmacists of Manitoba in 2016. Her current role is that of the Assistant Registrar Field Operations where her job includes inspections of pharmacies and facilities engaged in sterile and non-sterile compounding.

3:30 pm

SESSION E

IT'S A GOOD DAY TO LEARN ABOUT GDAAY

This will be a presentation focussing on trans individuals. We will cover gender identity, gender dysphoria, assessment and treatments. We will review current scientific discoveries and studies involving trans folk. We will review hormonal treatments following WPATH international guidelines. We will discuss clinical issues related to trans people. We will discuss provincial resources for trans people in Manitoba, particularly the GDAAY clinic in Winnipeg.

Simon Trepel MD FRCPC, Gender Dysphoria Assessment and Action for Youth Clinic (GDAAY), Manitoba Adolescent Treatment Center (MATC). Assistant Professor, University of Manitoba

Dr. Simon Trepel is a child and adolescent psychiatrist with almost 15 years of experience assessing and treating kids and teens. Dr. Trepel graduated from the University of Manitoba Faculty of Medicine in 2001, and then completed his psychiatric residency in 2006. He is an Assistant Professor at the University of Manitoba, teaching medical students, residents, psychiatrists, pediatricians and family doctors.

Dr. Trepel's clinical practice is located at the Manitoba Adolescent Treatment Center (MATC). He is the consulting psychiatrist for the Intensive Community Reintegration Service (ICRS), specializing in a wide range of mental health challenges and family therapy.

Dr. Trepel is the cofounder and consulting psychiatrist for the Gender Dypshoria Assessment and Action for Youth clinic (GDAAY). He is also a consulting psychiatrist for the Pediatric Adolescent Satellite Clinic (PASC), where he primarily works with children and adolescents in Child and Family Service care.

Dr. Trepel has been consulted by Vital Statistics as well as the provincial school division for his expertise in child and adolescent gender dysphoria. He has spoken to audiences on a range of topics, including gender dsyphoria, ADHD, digital media use in children and teens, video game addiction, anxiety, and neuroplasticity.

4:15 pm

SESSION F

THIS CASE ISN'T CLOSED: INVESTIGATING SMOKING CESSATION CASES IN PHARMACY PRACTICE

Even with vaping and cannabis on the rise, cigarette smoking is still on the scene. That said, all of these do have effects on the lungs in varying capacity. Most people that smoke actually do want to quit but may be in more of a contemplative stage. This means there is plenty of room for pharmacists to assist with the care of these patients. We all have the knowledge and the skills already. We just need to build our confidence levels in tackling these unique and challenging clients. It begins with investigating where we are at in terms of our own confidence levels in the practice of smoking cessation counselling.

Program Learning objectives:

- Discuss various real-life smoking cessation intervention cases
- Describe the best MI techniques to work with various types of clients and when to use them
- Discuss what necessary pieces of assessment information the pharmacist should obtain during the initial discussion phase

Kristine L Petrasko, B.Sc. (Pharm), CRE, CTE

Kristine received her Bachelor of Science in Pharmacy degree from the University of Manitoba, Faculty of Pharmacy, in 2000. She is a Certified Respiratory Educator and Certified Tobacco Educator with particular interests in asthma & allergies, COPD, smoking cessation, addictions, and behavior change. Over the past 19 years, Kristine has been involved in multiple professional presentations to pharmacists, physicians, other allied health care professionals, and to the public. Kristine has experience in community practice, hospital, industry and academia. She was one of the faculty members for the national RESPTrec training programs on Asthma, COPD and Education, has spent time teaching at the College of Pharmacy (University of Manitoba) and also facilitated the CPhA Q.U.I.T. program. Kristine has been a co-author of the Smoking Cessation Chapter in the CPhA Therapeutic Choices for Minor Ailments publication over the past few years.

Between 2011 and 2012, Kristine successfully completed the SPIROTrec course and had the opportunity to work within a physician's office conducting spirometry and providing 1:1 education. Shortly following this, in May 2012, she became the Regional Pulmonary Educator for the Regional Pulmonary Rehabilitation Program in Winnipeg, MB. In this position, Kristine assisted with the standardization of the three Winnipeg sites to ensure best practice guidelines are followed to optimize the care for clients with COPD and also spent time travelling all over the city training HCP's on respiratory devices and updating them on the guidelines. Most recently, she had the opportunity to obtain some insurance experience working with Great West Life and also spent a year working in a methadone clinic (OATS). She is very honored to be joining the amazing team at LifeSmart Medical Cardio 1 to act as a collaborative agent with the physicians and staff to help patients meet their health goals!

5:15 pm

SPONSORS NETWORKING RECEPTION & POSTER PAVILION

PHARMACISTS MANITOBA CONFERENCE
SUNDAY APRIL 19TH

8:15 am **CONTINENTAL BREAKFAST & POSTER PAVILION**

8:30 am **SESSION G**

2019 GINA ASTHMA STRATEGY UPDATE: FROM EVIDENCE-BASE TO PRACTICE IMPLEMENTATION

Sponsored by Astra Zeneca

New recommendations in the "2019 Global Initiative for Asthma (GINA) Report" have been called "the most important change in asthma management in 30 years". Specifically, for safety with respect to risk for asthma exacerbation, GINA no longer recommends treatment of mild asthma with the use of short-acting beta-agonists (SABAs) alone. GINA now recommends that all adults and adolescents 12 years of age and older with asthma should receive either symptom-driven (in mild asthma) or daily low dose ICS-containing controller treatment, to reduce the risk of serious exacerbations. This session will include a review of the GINA 5 step asthma treatment strategy for adults and adolescents over 12 years of age as well as evidence supporting the updates to asthma therapy recommendations. Practical implementation of this new asthma treatment paradigm into patient treatment strategies will be discussed.

Tom Smiley, B.Sc. (Pharm), Pharm.D. , CTE
Tom Smiley is a community pharmacist who resides in Paris, Ontario. After managing a community pharmacy for 16 years, Tom went back to school and graduated with his Doctor of Pharmacy degree from the University of Toronto in 1998. Tom has developed and presented numerous community pharmacist education lessons and workshops for more than 20 years, including many about asthma and COPD. Tom is co-author of a comprehensive program which prepares health professionals to challenge the Certified Asthma Educator and Certified Respiratory Educator exam. Tom is a past board and executive member of the Ontario Pharmacists Association and is the president of Pharmavision Health Consulting Inc. Tom was the 2008 recipient of the Canadian Pharmacists Association Pharmacist of the Year award which is presented to a pharmacist who demonstrates leadership and exemplifies the evolution of the pharmacist profession toward an expanded role in health care.

9:30am **SESSION H**

INDIGENOUS HEALTH & CULTURAL SAFETY

This presentation will include a general overview of Indigenous Health and highlights the services available for patients, families and staff within the Manitoba healthcare system. Key concepts that will be covered include the unique status and history of Indigenous peoples in Canada, particularly with a focus on Manitoba as well as cultural safety, diversity, determinants of health, micro-aggressions, and reconciliation. A summary of other work and learning opportunities that Indigenous Health is currently involved in will also be discussed. This presentation provides an overview of the depth and breadth of cultural safety concepts and ideas when being applied within clinical contexts.

Kandice Léonard, Regional Director of Winnipeg Regional Health Authority - Indigenous Health,
Kandice Léonard is the Regional Director of Winnipeg Regional Health Authority - Indigenous Health, where she provides leadership and guidance to a team of 30 staff who are involved in patient service delivery, education and training, workforce development and integration. Kandice previously held the role of Director for the Indigenous Health's Patient Services team and has extensive experience working with Indigenous health organizations. Prior to joining the Winnipeg Regional Health Authority in 2011 Kandice held leadership roles in national organizations such as Indigenous Physicians Association of Canada and the National Aboriginal Diabetes Association. Along with being the Chairperson for the Truth and Reconciliation Commission Implementation Committee for the WRHA, Kandice is involved in other committees focusing on improving access to health services for Indigenous People.

10:15 am **REFRESHMENT BREAK & POSTER PAVILION**

10:30 am **SESSION I**

DEAN'S COLLEGE OF PHARMACY UPDATE

Dean Lalitha Raman-Wilms will provide a brief update on the activities of the College of Pharmacy, Rady Faculty of Health Sciences at the University of Manitoba. The Doctor of Pharmacy (PharmD) Program began in August 2019 with a significant increase to the experiential component. Dr. Lavern Vercaigne will summarize the new curriculum preparing the students for their experiential education. This will be followed by Mr. Ron Eros, Director of Experiential Education, who will provide an update on the changes to the experiential education occurring for the PharmD Program.

Dr. Lalitha Raman-Wilms, BSc(Pharm), ACPR, PharmD, FCSHP, College of Pharmacy, Rady Faculty of Health Sciences, University of Manitoba
Dr. Raman-Wilms is a graduate of the University of Toronto, where she earned her BSc(Pharm) and PharmD.

Prior to her current role as Dean of the College of Pharmacy, Rady Faculty of Health Sciences at the University of Manitoba, she served as the Associate Dean for Education at the University of Toronto; her previous

leadership roles include Associate Dean, Professional Programs, PharmD Program Director; and Director of the Division of Pharmacy Practice. Dr. Raman-Wilms currently serves as the President of the Association of Faculties of Pharmacy of Canada, and serves on the boards of various Provincial and National pharmacy organizations. Dr. Raman-Wilm's research relates to the Optimization of Medication Use in the Elderly, specifically related to deprescribing of medications, pain management and pharmacist services.

Dr. Lavern Vercaigne, BSc(Pharm), PharmD. College of Pharmacy, Rady Faculty of Health Sciences, University of Manitoba
Dr. Lavern Vercaigne is the Associate Dean (Academic), College of Pharmacy, Rady Faculty of Health Sciences at the University of Manitoba. He is actively involved in the transition from the BSc (Pharm) to the PharmD Program, including serving as the Chair, Curriculum and Assessment Committee, is a member of the Program Evaluation Committee (PEC), a member of the Experiential Education Advisory Committee and also oversees PharmD admissions. Dr. Vercaigne also has an active practice and research interest in chronic kidney disease and collaborates with Faculty members in the College of Pharmacy, the Rady Faculty of Health Sciences and the Manitoba Renal Program.

Ron Eros, BSc (Hons), BSc (Pharm), Director of Experiential Education, College of Pharmacy, Rady Faculty of Health Sciences, University of Manitoba
Mr. Ron Eros is the Director of Experiential Education at the College of Pharmacy, Rady Faculty of Health Sciences at the University of Manitoba. Ron is a pharmacist graduate from the University of Manitoba in 1988 and has held a host of pharmacy opportunities in hospital pharmacy, community pharmacy, and long term care pharmacy. He recently retired from the Winnipeg Regional Health Authority where he held the position of Regional Pharmacy Director from 2013 to mid-2019. Ron then began his current role with the College of Pharmacy where he is responsible for the planning, development and implementation of experiential education for the PharmD Program. Ron has also been actively involved in many pharmacy volunteer activities throughout his career primarily within regulation, continuing professional development, entry to practice certification, and pharmacy competency development.

FROM BURNOUT TO ENGAGEMENT: REALISTIC STRATEGIES FOR PHARMACISTS ON LEADING-SELF

Pharmacy, like many industries, faces deteriorating cycles made up of revenue pressure, cost cutting measures, increases in turnover, and a rising risk of incidents. This session will explore burnout as a mental health issue and it's impact on the workplace. Learn how to apply 5 organizational leadership behaviours to lead yourself from burnout to engagement.

Amy Oliver, B.Sc. (Pharm), RPh, PMP, CLC, MBA(c), President Amy Oliver + Co
Amy Oliver is President of Amy Oliver + Co, a strategic healthcare consulting company. Amy is a licenced pharmacist, a globally certified project management professional, and an internationally certified leadership coach. Amy will be graduating in spring of 2020 with a dual concentration MBA in Organizational Leadership and Health Administration. She holds certificates in leadership, management, and strategy, and emotional intelligence. Amy has received awards, recognitions, and scholarships in healthcare and organizational leadership sectors and has been selected as an emerging leader and member of the prestigious 2020 Governor General Canadian Leadership Conference.

Amy has over 10 years of experience in pharmacy operations and business engagement and has coached and advised over 100 healthcare leaders and organizations. She is fiercely dedicated to improving health and equity in her community and is passionate about social sustainability and social responsibility in healthcare.

11:30 am **PHARMACISTS MANITOBA ANNUAL GENERAL MEETING**

12:00 pm **SESSION J**

BUFFET LUNCH & POSTER PAVILION & BEST POSTER AWARDS PRESENTATION

PRESCRIPTION TO GET ACTIVE

Identifying clients who could benefit from exercise is easy. This National program has shown huge success in finding those people that need exercise and connecting them with free services to assist them in working towards a better quality of life. Let us take you through the process so you can learn how you can get involved in this new to Manitoba program. This program is supported by local gyms and municipally run facilities that can be the catalyst to provide long term sustainable change. Rural pharmacists, even if there is no gym there are online options to support you clients.

Stephanie Jeffrey, Executive Director of the Manitoba Fitness Council
Stephanie Jeffrey holds almost 20 years of experience in recreation, fitness and community development. She believes heavily in not only talking about physical activity but getting out and being active. In addition to her role as the Executive Director of the Manitoba Fitness Council, she is a certified fitness leader, leading classes in resistance training, aquafitness and yoga weekly. In addition to her work life she shares her passion for being active with her husband and five children. She enjoys travelling and teaching yoga classes in Mexico and the Dominican Republic.

1:00 pm **STUDENT PREPARATION SESSION**

Sponsored by Shoppers Drug Mart/ Loblaw

This session is designed to prepare students for their qualifying examinations with mock scenarios played by Manitoba pharmacists. This is a great opportunity to test your knowledge and enhance your skills. This session is complimentary to all 3rd, 4th year and IPS students but pre-registration is required.

Jaden Brandt, B.Sc. (Pharm)
Jaden Brandt graduated from University of Manitoba's College of Pharmacy in 2013. He has practiced as pharmacist in both urban and rural communities as well as corporate and independent pharmacies. He holds an MSc. in pharmacoepidemiology (2018) and a Diploma in Population Health (2018). He has previously served Pharmacists Manitoba as chair of membership services, government relations and as vice-president. He enjoys being active in all domains of the profession including research, advocacy and clinical practice.

Ashley Ewasiuk, B.Sc. (Pharm)
Ashley Ewasiuk graduated from the University of Manitoba, Faculty of Pharmacy in 2014 and has been practicing in independent, community pharmacies ever since. She is currently the pharmacy manager at Northway Pharmacy River Heights. Ashley is an instructor with the Opioid Agonist Therapy workshop here in Manitoba. In her spare time, she volunteers with Big Brothers and Sisters. This is Ashley's first year on Pharmacists Manitoba's Board of Directors and she is currently serving as Secretary.

1:00 pm

SESSION K

ENSURING SAFE & EFFECTIVE ANTITHROMBOTIC COMBINATIONS IN AF PATIENTS POST-ACS

Sponsored by BMS/Pfizer

The objectives of this session are:

1. To review and characterize the optimal antiplatelet therapies for patients who have undergone percutaneous coronary intervention (PCI) after an acute coronary syndrome (ACS)
2. To overview the treatment options and the comparative safety of the Oral Anticoagulants for patients with atrial fibrillation (AF)
3. To uniquely characterize the risk and benefits of the above antithrombotic combinations for AF patients post-AC
4. To review and discuss what patients need to know about being placed on these antithrombotic combinations

Dr. Robert Ariano, Pharm.D. Critical Care Pharmacist, St. Boniface Hospital and Clinical Professor, College of Pharmacy, University of Manitoba
Dr. Rob Ariano earned his Bachelor of Science in Pharmacy from the University of Manitoba; completed a residency at the Ottawa General Hospital; and obtained his Doctorate in pharmacy degree from the University of Minnesota. He is a Board Certified pharmacotherapy specialist, and was awarded Fellow Status within the American College of Critical Care Medicine. Since 1988 he has been a critical care pharmacist for the intensive care units at the St. Boniface Hospital in Winnipeg. His practice area has been primarily critical care; however he has also provided coverage for the coronary care units of the hospital.
Rob is a clinical professor within the College of Pharmacy at the University of Manitoba teaching courses on clinical pharmacokinetics of anticonvulsants and cardiac agents, in addition to drug allergies, antithrombotic agents, and thrombosis and bleeding in general. He has preceptored pharmacy students, pharmacy residents, Pharm.D. students, and PhD students; and Rob has also taught nursing and medical students. As well as acting as a reviewer for a number of pharmacy and medical journals, Rob is on the Editorial Panel for Critical Care within the journal 'The Annals of Pharmacotherapy'. Rob's research interests are in the areas of critical care therapeutics; and pharmacokinetics & pharmacodynamics in the critically ill; with well over 50 publications in peer-reviewed journals on research and clinical practice.

PRIMARY CARE – IMPROVING COMMUNICATION

Changing practice models of care and expanding pharmacist roles requires a diverse palette of communication skills in today's pharmacy practice. As inter-professional team based models of care expand within hospital, community and primary care settings, pharmacists are evolving as medication therapy experts within team based care. With the evolution of pharmacy practice from transactional interactions to a relationship-based approach, there is a salient need to speak a "common language" among fellow health care team members. It has been recognized that many medication related errors are caused by poor communication between health care providers further emphasizing the need for effective team communication models.

A review of team based communication techniques based on crew resource management principles as well as conflict negotiation skills and assertive communication techniques will be discussed.

Colin Reeve, BSP, CDE, CRE, CTE, Clinical Pharmacist, My Health Team (WRHA), Inkster/Seven Oaks NorWest Co-op Community Health, Access NORWEST
For over 20 years, Colin has been a practicing pharmacist with experience in community, corporate and primary care settings. For the last 5 years Colin has been practicing in a clinical primary care role with Norwest Community Health including the last 3 years of his career being spent jointly with the My Health Team (WRHA) in Seven Oaks/Inkster.

Colin holds certifications in diabetes education, tobacco cessation and respiratory education. Colin is currently pursuing his Doctor of Pharmacy degree with the University of Toronto with academic interests in pain management, diabetes and respiratory care with a focus on collaborative models of patient care delivery.

2:15 pm

SESSION L

FOSTERING A CULTURE OF SAFETY IN COMMUNITY PHARMACY

Sponsored by the Canadian Pharmacists Association

Over the past number of years, several provincial pharmacy regulators in Canada have been reviewing medication incident reporting practices to identify what resources need to be made available to strengthen existing reporting measures to foster the culture of continuous quality improvement (CQI) in community pharmacy.

There are now several standardized continuous quality improvement programs in Canada either in full or pilot phases of development and several other jurisdictions are in various stages of discussion around error reporting and CQI culture. This discussion will be launched by sharing a patient story followed by a discussion raising some of the key issues around incident reporting and CQI in community pharmacy from the research, regulatory and front-line perspectives.

Shelita Dattani, B.Sc. (Pharm), Pharm.D., Director, Practice Development and Knowledge Translation, Canadian Pharmacists Association
Shelita received her bachelor of science in pharmacy from Northeastern University and her Doctor of Pharmacy degree from the University of North Carolina at Chapel Hill. She has worked in numerous practice settings including hospital, community, academic, and industry in the US and Canada where she has led dynamic teams towards excellence in effective and safe best medication practice. Sheli has also held teaching appointments at the University of Ottawa and has precepted students at the University of Waterloo and University of Toronto and has a passion for teaching future leaders in the profession. She has authored several articles and book chapters and has presented in various capacities at local and national conferences.

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Shelita maintains a part-time practice in community pharmacy and remote hospital telepharmacy. She is a member of several professional organizations and holds an active pharmacist license in the province of Ontario Shelita has a strong interest and passion for advancement of the pharmacy profession in the provision of excellence in patient care.

SAFETY IQ – A MANITOBA PERSPECTIVE

After a successful pilot project, the College will be launching the standardized continuous quality improvement program – Safety IQ in community pharmacies in Manitoba in 2021. Manitoba will be joining a movement of community pharmacies across Canada sharing and learning from medication incidents and near misses to improve patient safety. This session will highlight the elements and requirements of Safety IQ and discuss the steps pharmacies will undertake for implementation of the program in their pharmacy. We will also identify strategies pharmacy managers and teams can undertake now to prepare for Safety IQ.

Ronda Eros, B.Sc. (Pharm), Practice Consultant, College of Pharmacists of Manitoba
Ronda Eros is a pharmacy practice consultant at the College of Pharmacists of Manitoba. She graduated from the University of Manitoba and has worked as a community pharmacist in Manitoba for over 25 years.

Ronda began her time with the College in 2013 and in recent years, has been responsible for College work around pharmacy technicians – listing as well as review of pharmacy technician final check applications. One of her key roles is Project Lead for the College's Continuous Quality Improvement program for community pharmacies – Safety IQ.

PHARMACISTS MANITOBA CONFERENCE 2020 REGISTRATION

FULL CONFERENCE REGISTRATION

- Welcome Reception on Friday, April 17th at the Assiniboine Park Pavilion
- Top Sponsors Networking Reception & Poster Pavilion on Saturday, April 18th at the Hilton Winnipeg Airport Suites
- All continuing education sessions
- All breakfasts and lunches during the conference weekend

STUDENT FULL REGISTRATION

- All continuing education sessions & Student Preparation Session
- All breakfasts and lunches during the conference weekend
- Top Sponsors Networking Reception & Poster Pavilion on Saturday, April 18th at the Hilton Winnipeg Airport Suites

STUDENT PREPARATION SESSION

- Student Preparation Session on Sunday, April 19th at 1:00 pm at the Hilton Winnipeg Airport Suites

FRIDAY WELCOME RECEPTION

- Welcome Reception on Friday, April 17th at the Assiniboine Park Pavilion

SATURDAY DAY REGISTRATION

- All continuing education sessions on Saturday
- Continental breakfast and lunch on Saturday
- Reception on Saturday, April 18th at the Hilton Winnipeg Airport Suites

SUNDAY DAY REGISTRATION

- All continuing education sessions on Sunday
- Breakfast and lunch on Sunday

REGISTER HERE!

PHARMACISTS MANITOBA CONFERENCE

Need a New Professional Photo?

Pharmacists Manitoba is offering complimentary professional photos to any delegate during the *Top Sponsor Networking Reception on Sunday April 18, 2020 at 5:15 pm*.

PHARMACISTS MANITOBA CONFERENCE 2020

FRIENDS OF PHARMACY