
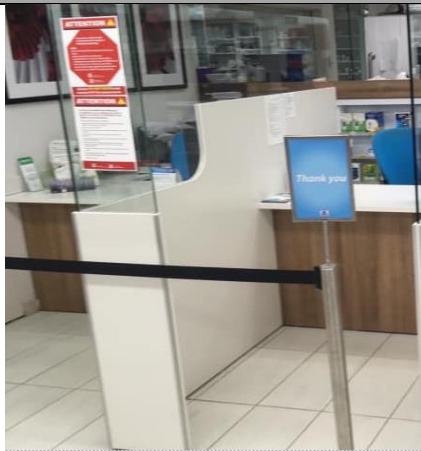



# Potential Solutions for Physical Distancing

<p>Clients should be screened over the phone before arriving at the pharmacy whenever possible to determine if positive for COVID-19</p> <p>Consider standard IVR Phone Messages</p>	<p>Remind client to complete self assess for Covid-19 before coming to Pharmacy</p>	<p>Promote Shared Health's Screening tool:  <a href="https://sharedhealthmb.ca/covid19/screening-tool/">sharedhealthmb.ca/covid19/screening-tool/</a></p>
<p>Signs and entrance and throughout pharmacy</p>	<p><b>Templates provided by Pharmacists Manitoba</b> <a href="https://www.pharmacistsmb.ca/files/COVID-19%20pharmacy%20poster%20reducing%20risk%20Pharmacists%20Manitoba.pdf">www.pharmacistsmb.ca/files/COVID-19%20pharmacy%20poster%20reducing%20risk%20Pharmacists%20Manitoba.pdf</a></p>	<p><b>Templates provided by CPhA</b> <a href="https://www.pharmacists.ca/advocacy/covid-19-information-for-pharmacists/">www.pharmacists.ca/advocacy/covid-19-information-for-pharmacists/</a></p>
<p>Encourage people to use IVR, online, auto refill services</p>	<p>Do not accept and handle old refill vials</p>	
<p>Roadside signage</p>		
<p>Tape on floors and physical barriers (posts and ropes, lining up carts) 6 ft from counters to facilitate/demonstrate physical distancing.</p>		

Taping several “spots” (circles) in 6 feet apart in the areas that customers line up

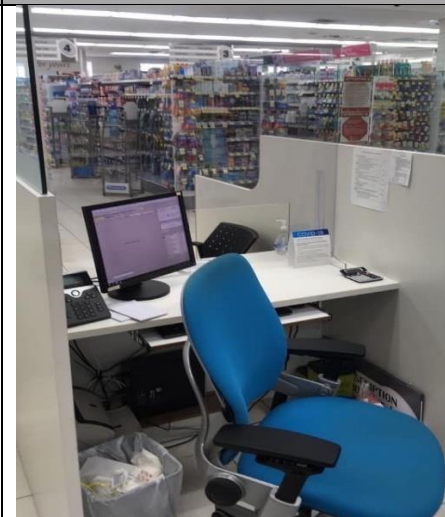


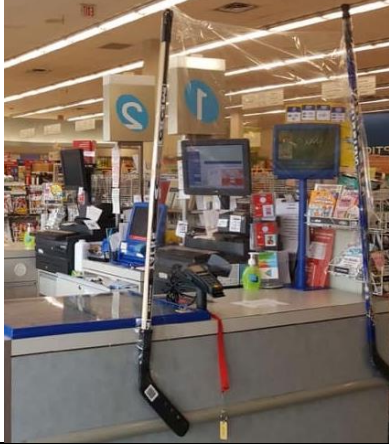


Installing soft plastic screens  
**(Note: plexiglass better solution – there are concerns about how to clean/disinfect the soft plastic and blocking ventilation in the dispensary)**

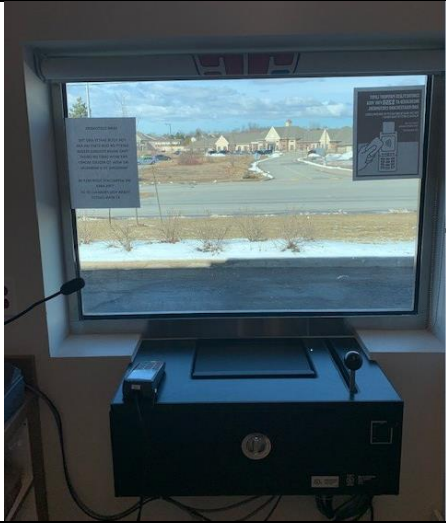
*There Is a study in NEJM suggesting the Covid-19 virus survives at least 72 hrs on plastic surface.*



Install Plexiglass Screens



<p>Consider payment methods. Credit/Debit: increase tap limit if possible.</p> <p>Hand sanitizers and disinfecting products available for cashiers</p>		
<p>Promoting <b>one- way traffic in the aisles</b> to discourage people running into someone coming the other way.</p>		
<p>When helping clients to find product – point to it – do not pick up and hand to them</p> <ul style="list-style-type: none"> <li>➤ Using “reachers” to place product in client’s hands</li> </ul>		
<p>Limit access to the store to small number of clients, i.e. 10 at a time</p>	<p>If resources available, have staff perform active screening at the entrance</p>	
<p>Installing doorbells - example: wireless video doorbell available</p>		

Separate chairs in waiting area so not sitting closer than 6ft. Clean regularly	Disable self service blood pressure machine.	
Providing parking lot/ curbside delivery service		
If available encourage use of drive- thru for pick up of prescriptions and phoned in “front store” orders	 A photograph of a drive-thru pharmacy window. A prescription printer is mounted on the counter, and a sign is visible on the window. The background shows a snowy landscape with houses.	
Promoting delivery	Delivery activity has significantly increased. Work with the prescribers and clients to “triage” delivery requests. What is urgent and what can wait a day?	
Consider the services you normally provide. Are there some that can be suspended.	<ul style="list-style-type: none"> <li>• Store Flyers?</li> <li>• Administration of injections?</li> <li>• Collection of expired medications and sharps?</li> <li>• Lottery ticket sales?</li> <li>• Returns of products.?</li> </ul>	

Adapted from the New Brunswick Pharmacists Association: [https://mcusercontent.com/a6b30937b18899fb02a32550f/files/affedc38-6a7a-45b8-9c25-2645ef82155a/Potential\\_Solutions\\_for\\_Physical\\_Distancing\\_V1.0\\_2020\\_03\\_27.pdf](https://mcusercontent.com/a6b30937b18899fb02a32550f/files/affedc38-6a7a-45b8-9c25-2645ef82155a/Potential_Solutions_for_Physical_Distancing_V1.0_2020_03_27.pdf)