



## Health, Healthy Living and Seniors

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### **REPORTING OF ALL VACCINES VIA THE DRUG PROGRAMS INFORMATION NETWORK**

#### **QUESTIONS & ANSWERS**

**Effective October 1, 2015, pharmacy providers will be required to report all publicly-funded and non-publicly funded vaccines administered to Manitobans via the Drug Programs Information Network (DPIN).**

#### **Why is this change being made?**

This new electronic process is consistent with *The Pharmaceutical Act and Regulation*, and will increase efficiencies at all levels to contribute towards improving immunization coverage rates in Manitoba.

#### **Are vaccines going to be eligible benefits under the Pharmacare program?**

No, vaccines will be transmitted for Drug Utilization Review (DUR) under the patient's valid Personal Health Identification Number (PHIN). Vaccine claims should not be submitted for fiscal adjudication.

#### **Can a patient be charged for publicly-funded vaccines?**

No, Manitoba Health, Healthy Living and Seniors covers *all* costs associated with administration of a publicly-funded vaccine, as per the Eligibility Criteria for Publicly-Funded Vaccines (<http://www.gov.mb.ca/health/publichealth/cdc/vaccineeligibility.html>). The claim should be transmitted through DPIN for DUR.

#### **Can a patient be charged for non-publicly funded vaccines?**

Yes, the ingredient cost and administration fee of non-publicly funded vaccines is the full responsibility of the patient and should be transmitted through DPIN for DUR.

#### **Whose prescriber license number should the pharmacy provider enter when submitting a vaccine to DPIN?**

When the pharmacist has consulted with the patient, determined what vaccine is required and administered the vaccine, the pharmacist's prescriber number would be entered into DPIN; this will be the case for publicly-funded vaccines.

When a physician or nurse practitioner has prescribed a particular vaccine that the patient requires and provides the patient with a prescription, the physician/nurse practitioner's licence number should be entered into DPIN regardless of whether or not the pharmacist is administering the vaccine; this will be the case for non-publicly funded vaccines.

#### **Can a pharmacy provider enter the vaccine into DPIN in advance of administering the vaccine?**

No, vaccines should be entered into DPIN on the date they are administered by the pharmacist or dispensed to the patient for administration elsewhere.

**Can a pharmacy provider enter the vaccine into DPIN once to indicate it was dispensed, and then a second time when it is administered?**

No, vaccines must only be entered into DPIN one time, on the date they are administered by the pharmacist or dispensed to the patient for administration elsewhere.

**What quantity and days' supply should be entered when submitting a vaccine to DPIN?**

Vaccines should be entered as the number of doses not the number of units and a days' supply of one (1).

**Can a pharmacy provider reverse a vaccine claim that was not administered or provided to patient?**

Yes, if the vaccine was not administered or provided to the patient the pharmacy provider has 28 days to electronically reverse the claim.

**How should a pharmacy provider proceed if the Drug Identification Number (DIN) for a vaccine is not in DPIN?**

The pharmacy provider should contact the DPIN helpdesk to have the DIN loaded for DUR.

**How should a pharmacy provider submit vaccines for a patient without a valid Personal Health Identification Number (PHIN)?**

Vaccines administered to a patient without a valid PHIN must continue to be reported using the *Monthly Immunization Inputting Form for Pharmacist* and faxed to MHLS (204-948-2204) for manual data entry into the provincial immunization registry.

**Will payment for the administration of publicly-funded vaccines be included with the pharmacy provider's DPIN payment when the vaccine is reported via DPIN?**

No, the pharmacy should continue to submit quarterly invoices to MHLS for the administration of publicly-funded vaccines using the *Pharmacy Invoice to Manitoba Health, Healthy Living and Seniors*.

**How does a pharmacy provider obtain a patient's immunization history for vaccines filled?**

Please call 204-788-6420 or submit a *Fax Request for Client Immunization History-Fax Transmission Form* to 204-948-2204 to obtain a record of a client's immunization history.

**Has the process to order vaccines changed?**

No, to order vaccines please phone (204-948-1333 and toll-free 1-855-683-3306); fax (204-942-6212) or email ([vacmda@gov.mb.ca](mailto:vacmda@gov.mb.ca)) the completed form to the Provincial Vaccine Warehouse. The current order form can be accessed online at:  
<http://www.gov.mb.ca/health/publichealth/cdc/protocol/vaccinebiologics.pdf>

**Who should a pharmacy provider contact with questions about Manitoba's Immunization Program?**

Further information can be obtained online at  
<http://www.gov.mb.ca/health/publichealth/cdc/div/manual/index.html> or by call 204-788-6737.

**Who should a pharmacy provider contact with vaccine claim submission questions?**

For any questions related to claim submission contact the DPIN Help Desk at 204-786-8000 or toll free at 1-800-663-7774.